

AARON VAIDEN

Rockford, IL 61107 •

• aaronbvaiden@gmail.com

Professional Summary

Resourceful Manager with experience deploying both new and existing continuous improvement models. Effective leader and problem-solver dedicated to streamlining processes to decrease costs and promote organizational efficiency. Hardworking project manager with experience leading large cross-functional teams to ensure success of multi-million-dollar projects.

Skills

- Performance monitoring
- Process Engineering
- Lean / Six Sigma
- Data Collection & Research
- Cross functional Team Builder
- Project Management

Work History

Project Management Team Leader, 05/2019 to Current

FIELD FASTENER – IL

- Provided leadership to the Project Management Team with responsibility for coaching and guiding other project managers, as well as directing cross-functional teams
- Effectively worked with cross-functional teams to drive results and accountability
- Served as face of the business, interacting directly with customers to ensure the seamless onboarding of new business
- Oversaw implementation of \$8 million of new business, representing 8% growth in revenue, with additional growth on the horizon
- Developed comprehensive continuous improvement plan to implement Lean Six Sigma principles within the business.

Strategic Program Manager, 06/2018 to 05/2019

OSF HEALTHCARE – Rockford, IL

- Responsible for deployment of continuous improvement model at four medical centers throughout Northern Illinois and Upper Peninsula Michigan
- Provided coaching and leadership for four Six Sigma Black Belts and ensured success of their projects
- Strategically selected continuous improvement projects to ensure alignment with operating plan and organizational goals
- Developed innovative model to enhance patient experience at new health center in Streator, IL
- Served as trainer for new Six Sigma Black and Green Belts
- Worked with leaders in multiple functional areas to identify and capitalize on opportunities for improvement.

Six Sigma Black Belt Project Manager, 05/2016 to 06/2018

OSF SAINT ANTHONY MEDICAL CENTER – Rockford, IL

- Led continuous improvement projects to accomplish measurable, clinical, and business process improvements
- Deployed rapid improvement methodology to achieve organization's key results
- As project manager, led cross-functional team of managers, directors, and executives to ensure successful opening of a new 78-bed facility at the medical center
- Planned and oversaw efficient movement of patients between nursing units during a multi-year remodeling project at the medical center
- Ensured successful implementation of new or improved processes, through implementation of change management and project management principles
- Trained and coached team members from other departments on LEAN and Six Sigma methodologies, to support continuous improvement in their departments.

Business Development Specialist, 04/2014 to 04/2016

OSF HEALTHCARE – Rockford, IL

- Increased regional, inpatient, referral volumes for assigned territory by over 25%
- Developed relationships with leaders at healthcare facilities and local businesses throughout OSF HealthCare Northern Region
- Collected and analyzed regional referral data, in order to identify development opportunities for OSF Saint Anthony Medical Center
- Managed complex book of business for a portion of the OSF HealthCare Northern Region
- Participated in community outreach and networking opportunities, to increase visibility for OSF Saint Anthony Medical Center and develop beneficial relationships with community stakeholders.

Guest Relations Coordinator, 07/2013 to 04/2014

OSF HEALTHCARE SAINT ANTHONY MEDICAL CENTER – Rockford, IL

- Developed positive relationships with patients and responded promptly to concerns about quality of medical care provided
- Identified opportunities to improve patient outcomes, patient satisfaction and utilization of medical center's resources
- Participated in investigation and resolution of grievance cases in accordance with CMS guidelines
- Supported/coordinated education, research, data management and reporting.

Education

Master of Business Administration: 03/2021

Liberty University - Lynchburg, VA

Master of Public Administration: 05/2013

University of Illinois at Springfield - Springfield, IL

Bachelor of Arts: Political Science, Communications and Philosophy, 05/2010

University of Illinois at Urbana-Champaign - Champaign, IL